



Preferred Customer Checkout Terms and Conditions

As a Preferred Customer, Zurvita automatically ships products to you every month. It's a convenient way to ensure your Zurvita products arrive regularly at a discounted price. By signing up as a Preferred Customer, you are agreeing to the following Terms & Conditions:

PREFERRED CUSTOMER:

In order to sign up to become a Preferred Customer, you must have a valid e-mail address, Credit Card and/or Debit Card.

PAYMENT AUTHORIZATION:

I authorize Zurvita to withdraw payment for my order(s) from my credit card(s) supplied at the time of signup. Zurvita is authorized only to withdraw payment equal to the amount of the products, applicable sales tax, and shipping and handling of products that I order. I have the right to have the amount of any erroneous withdrawal deposited into my account as soon as reasonably possible and upon proper notification to Zurvita. I shall hold Zurvita harmless for all special or consequential damages, whether direct or indirect, resulting from any wrongful debit to my account. I understand that I will be charged for a one-month supply of the amount of products ordered upon enrollment (or unless I have called in to adjust my monthly recurring auto shipment) and understand that if I do not cancel my subscription that I will be charged that amount every month thereafter.

PROCESSING DATE:

To ensure your order arrives on time, Zurvita may run your Autoship Payment up to 3 days prior to your Autoship Date. This is done as a precaution for situations where your order falls on a weekend or holiday, or for weather related issues, etc.

ACCOUNT MODIFICATIONS:

To change Autoship order selections, adjust method of payments, or the authorized amount, an email request to billing@zurvita.com or call to **844-ZURVITA** must be submitted to Zurvita or changes can be made online by editing your profile in the Z-Center. Changes **MUST** be submitted at least 24 hours prior to the Autoship Date. If more than one Autoship Agreement has been submitted, the most recent agreement will supersede all previous Agreements.

TERM:

This Autoship Agreement will remain in effect until you elect to alter or change any aspect of this Agreement by sending in writing your cancellation of this Agreement to Zurvita at Zurvita, 800 Town and Country Blvd. Suite 500, Houston, Texas. (Notice must include your signature, printed name, address, and email address and Customer ID number). Alterations can also take place by emailing a request to billing@zurvita.com or calling **844-ZURVITA**.

30-DAY MONEY BACK GUARANTEE:

All first-time orders of Zeal Canisters (both Preferred and Retail customers) come with a 30-day money back guarantee. This does not include the Zeal Weight Management Products

(Zurvita Burn, Zurvita Cleanse, Zurvita Protein, and Zurvita Weight Management Program). If a Preferred Customer has enrolled a Customer, the Independent Consultant is responsible for the refund. Independent Consultants must refund all Preferred and Retail customers their money immediately, if requested within the specified time frame. If a Preferred Customer has enrolled a Customer, the Independent Consultant is responsible for the refund. This obligation does not include any applicable shipping and handling costs, which are to be incurred by the Customer. The Independent Consultant refunding the Customer will receive a replacement canister from Zurvita, at no additional charge, if he or she returned the unused portion of the product along with a copy of the Retail Sales Receipt and Notice of Cancellation form (located in the Z-Center). Retail Sales Receipt and Notice of Cancellation forms are available in the Z-Center or from Consultant Services. You must request your replacement product within 30 days of the date you gave the refund to your Preferred or Retail customer. If a Preferred or Retail customer calls the corporate office to request a refund, Zurvita will notify the appropriate Independent Consultant. If the Independent Consultant fails to refund the Preferred or Retail customer within seven days, the Independent Consultant may be suspended or terminated at the sole discretion of Zurvita. Montana residents, please note Section 16.0 of Zurvita's Policies and Procedures. for more information on the Return Policy.

CANCELLATION:

Cancellation of Autoship Orders can be done by emailing billing@zurvita.com, by calling Customer Support at **713-464-5002** or mailing Zurvita at Zurvita, 800 Town and Country Blvd. Suite 500, Houston, Texas. (Notice must include your signature, printed name, address, and email address and Customer ID number). Notice of cancellation **MUST** be received at least 24 hours before your Autoship date in order to avoid charges for that month. If a cancellation notice is received after 24 hours before your Autoship date, cancellation will become effective in the month following the month in which, your notice of cancellation is received by Zurvita. Cancellation will stop all future shipments of that order. To resume your Autoship order after you have cancelled it, you will need to renew the Autoship program.

Zurvita reserves the right to update and/or revise these Autoship Terms & Conditions at any time. If Zurvita makes any material changes to the Autoship Terms & Conditions, Zurvita will provide notice via the e-mail on file during Autoship Program signup.